

# SETTING THE STAGE FOR COLLABORATION

## DHCD Housing Resource Center (HRC)

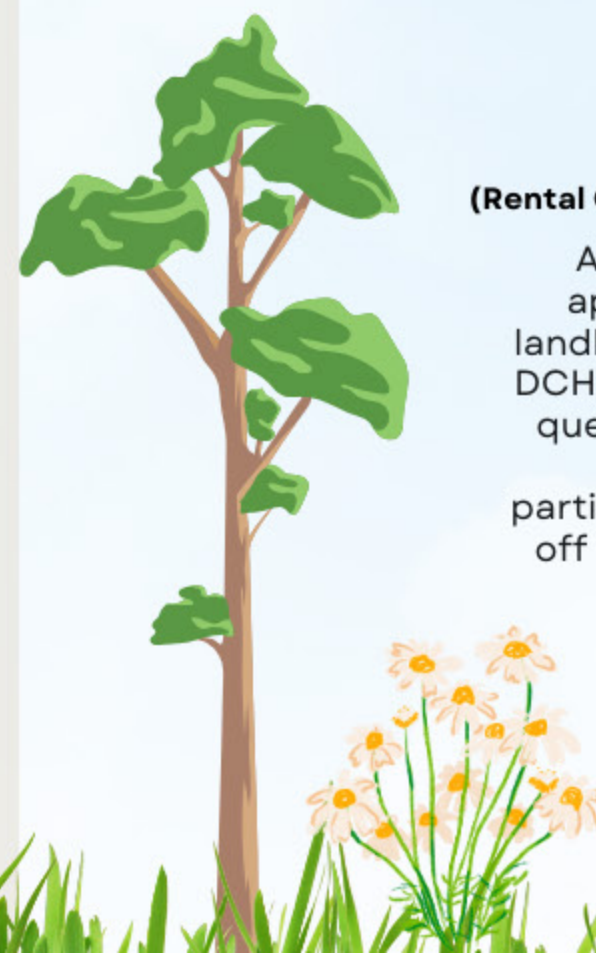
The HRC's rebranding will create a central hub for DC residents housing needs, connecting them to services from DC DHCD and other sister agencies as well as community-based organizations.

Focused on accessibility and streamlined support, the HRC is designed to create a one-stop shop for the various housing touchpoints across the city.

### Our current core partnering sister agencies:

- DC Housing Finance Agency
- DC Housing Authority
- Department of Human Services
- Department of Buildings
- Department of Energy and Environment
- Department of Insurance, Securities and Banking
- Office of the Tenant Advocate
- Mayor's Office of Veteran Affairs

This rebranding initiative highlights the collaboration between the DHCD and its sister agencies as well as their networks. By working in partnership with key organizations, we streamline access to housing resources, enhance service coordination, and connect residents with those vital resources. It's in our partnerships we will find solutions more seamless in working together.



### Office of Tenant Advocate (Legal Assistance & Education and Outreach)

OTA advises tenants on resolving disputes with landlords, and provides legal and technical assistance for further action such as filing tenant petitions. The Education & Community Outreach team provides tenants and Tenant Associations with educational materials, classes, and virtual tutorials on issues that matter to District renters, and participates in community events and activities.



### DCHA Service Centers (Rental Opportunities and Public Housing)

At DCHA's Service Centers, applicants, participants and landlords can meet in person with DCHA staff, who will address their questions. The Centers are also available for applicants, participants and landlords to drop off documents related to rental housing assistance.



### Front Door DC

(Homeownership and Rental Opportunities)

A platform that connects residents to housing-related resources, focusing on supporting individuals in becoming and succeeding as DC homeowners, while also offering information on Inclusionary Zoning (IZ) rental opportunities. Hosted by DMPED.

<https://www.frontdoor.dc.gov>

## DHCD HRC



### District Government CBOs

(Homeownership and Rental Opportunities)

CBOs and grantees collaborate with DC agencies to offer outreach, application assistance, housing counseling and training, supporting programs for homeowners, renters, and families/individuals needing emergency or transitional housing across all Wards of the city.



### DHS Intake Centers & Hotline

(Emergency & Transitional Opportunities)

The Virginia Williams Family Resource Center (VWFRC) serves as the central intake for families in need of housing support in D.C., providing emergency rental assistance, homeless diversion services, family shelter placement, and community-based resources. Families experiencing homelessness should contact VWFRC for guidance, while individuals in need of immediate assistance can visit a DHS day service center. If visiting in person is not possible, they should reach out to the DHS Shelter Hotline for emergency shelter.



[DCHousingSearch.org](https://DCHousingSearch.org)

(Homeownership and Rental Opportunities)

A free housing search engine offering rental and for-sale listings, affordability tools, renter's rights guides, and assistance resources. Co-branded by DHCD, DCHA, DCHFA and EOM.

